

Rearrange Delivery

If you are not in when we attempt to deliver your parcel, you can arrange a new delivery or arrange to collect from your nearest depot online. Please ensure you have the calling card to hand so you can quote the reference number when requested.

Please select which card you have. Is it CARD A or CARD B?

CARD A

CARD B

CARD A

Card No: 9 4 7 8 5 9

Sorry we missed you

We'll automatically attempt delivery a second time on the next business day. If this is acceptable you do not need to contact us. Or choose 1, 2 or 3. Your parcel will be returned to the depot if you have not responded in 3 days of the 1st delivery attempt.

- 1 Upgrade delivery**
Choose a morning or afternoon slot or a Saturday morning for an additional charge (subject to availability).
Call 0844 824 05 05
- 2 Change delivery day**
Reschedule online. Visit www.dpd.co.uk/dpdonline or Call 0844 824 05 05
- 3 Leave in a safe place**
Simply sign the box before leaving this card for us to collect. Our driver must be able to access the card at the point of delivery.

For DPD Online to complete

Reschedule online:

Visit www.dpd.co.uk/dpdonline or Call 0844 824 05 05

Agree to accept full responsibility for any goods that are lost.

Barcode: YB4789

CARD B

Card No: 1 1 1 1 1 1 1 1

Sorry we missed you

If this is your 1st delivery attempt we'll automatically attempt a second delivery at the next working day. If this is your 2nd delivery attempt you need to choose another delivery option.

- Upgrade delivery**
Choose a morning or afternoon slot or a Saturday morning for an additional charge (subject to availability).
Visit www.dpd.co.uk/dpdonline or Call 0844 824 05 05
- Change delivery details**
Reschedule online. Visit www.dpd.co.uk/dpdonline or Call 0844 824 05 05
- Collect from Depot**
Choose to collect your parcel at a DPD depot nearest to you. Visit www.dpd.co.uk/dpdonline or Call 0844 824 05 05
- Leave in a safe place**
Simply sign the box before leaving this card for us to collect. Our driver must be able to access the card at the point of delivery.

For DPD Online to complete

Reschedule online:

Visit www.dpd.co.uk/dpdonline or Call 0844 824 05 05

Agree to accept full responsibility for any goods that are lost.

Barcode: YC010/VO

Log onto the DPD Web Site at:

http://www.dpd.co.uk/shipping/arrange_re-delivery.htm

You can also track your parcels on-line at:

<http://www.dpd.co.uk/tracking/tracking.do>

For any other Delivery Issues you can contact DPD direct on Tel: 08459 300 100

For any other issues please contact ETC Supplies on Tel: 0141 550 1188

Or send a e-mail to sales@etcsupplies.co.uk